



Review on The Role of Health Information Technicians in Medicine

Adel Lafi Alharbi, Talal Mutlaq Al-Harbi, Rashed obaid Al-Harbi, Osamah Musa Almutairi, Alhumaidi Mohammed Alharbi, Waleed Khalaf Alhafy, Mohammed biday Alharbi, Mohammad Shabib Alharbi

Health Information Technician, National Guard Health Affairs, KSA

ABSTRACT

This research paper explores the intricate relationship between Health Information Technology (HIT) and healthcare management efficiency, investigating current trends and emerging technologies while emphasizing their potential implications for healthcare delivery. Through a thorough literature review, the study highlights the impact of HIT on both operational and clinical aspects, illustrating how technology has transformed healthcare practices. The primary aim is to analyze the role of HIT in enhancing healthcare management efficiency, identifying key trends, evaluating emerging technologies, and understanding the implications of their integration into healthcare systems, all while addressing ethical considerations, patient privacy, and regulatory compliance. Utilizing a comprehensive literature review methodology, the study synthesizes existing research on HIT and its effects on healthcare management, examining various case studies and reports to assess how HIT influences administrative processes, communication, and patient care outcomes. Key findings reveal that HIT significantly streamlines administrative processes, improves communication among healthcare providers, and enhances overall patient care, with the integration of emerging technologies such as Artificial Intelligence, Blockchain, and the Internet of Things anticipated to signal a paradigm shift in healthcare management. However, ethical considerations, patient privacy, and regulatory compliance are identified as crucial factors for successful HIT implementation. The research concludes by reflecting on the limitations of the study and suggesting avenues for future exploration, emphasizing the need for ongoing research, longitudinal studies, and a global perspective to ensure that healthcare organizations effectively leverage technology while maintaining ethical standards. The findings have important implications for healthcare practitioners, policymakers, and technology innovators, advocating for a strategic and ethical approach to the evolving landscape of health information technology.

Key words: Health Information Technology, Healthcare Management Efficiency, Emerging Technologies, Ethical Considerations

Received 11.11.2016

Revised 09.12.2016

Accepted 01.01.2017

INTRODUCTION

Healthcare, being a constantly changing and progressive industry, is at the intersection of technology progress and the need for better managerial efficiency. The incorporation of Health Information Technology (HIT) into healthcare systems has had a profound impact, with the potential to revolutionize healthcare management, simplify procedures, and ultimately improve the standard of patient care [1, 2]. This study aims to thoroughly analyze the influence of Health Information Technology (HIT) on the effectiveness of healthcare administration. It will explore the many aspects of this connection and provide insights into its implications for the wider healthcare system.

Throughout history, healthcare has been known for its intricate and sometimes disjointed nature, marked by several obstacles arising from the use of paper records, ineffective communication routes, and different systems that impede smooth coordination among healthcare practitioners. The emergence of Health Information Technology, characterized by the conversion of health records into digital format, the development of communication tools, and the creation of analytical platforms, was a direct reaction to these issues. The increasing prevalence of non-communicable diseases (NCDs) highlights the crucial need of Health Information Technology (HIT) in effectively addressing these worldwide health concerns. HIT, or Health Information Technology, plays a crucial role in enhancing healthcare efficiency and public health outcomes by using sophisticated analytics to enable early diagnosis, tailored therapies, and preventative measures.

The use of electronic health records (EHRs), telemedicine, and data-driven decision-making has become the forefront of a technology revolution that aims to improve healthcare administration in new ways [3,4]. Although HIT has great promise, the healthcare industry encounters several obstacles that hinder its successful adoption and integration. Challenges related to the capacity of different systems to work together, ensuring the protection of data, and the reluctance to adopt new technology provide significant obstacles. Furthermore, the ethical and legal ramifications of managing confidential patient data in the digital domain need thoughtful deliberation. As we explore this complex terrain, it is crucial to evaluate the advantages of Health Information Technology (HIT) and the obstacles and intricacies that shape its influence on the efficiency of healthcare administration.

This study aims to investigate the complex correlation between Health Information Technology (HIT) and the efficiency of healthcare administration. It will examine the degree to which HIT has delivered on its promises and identify areas that need additional enhancements. This research seeks to provide significant insights that might guide future strategies for enhancing the use of Health Information Technology (HIT) in healthcare management. It will do this by analyzing many aspects of HIT deployment, including administrative procedures and clinical workflows. This study is important because it has the ability to provide valuable information to healthcare stakeholders, such as administrators, legislators, healthcare practitioners, and technology developers, about the measurable effects of Health Information Technology (HIT) on the effectiveness of healthcare administration. Given the issues posed by an aging population, increasing healthcare expenses, and recurring pandemics, it is crucial to comprehend the significance and influence of technology in the global healthcare industry. This research examines the present status of Health Information Technology (HIT) deployment. It provides a basis for predicting and maneuvering through future developments in healthcare administration. This study seeks to enhance the existing discussion on the convergence of technology and healthcare management, by promoting a more comprehensive understanding of the obstacles and possibilities that arise from the integration of health information technology.

An introduction to the use of Health Information Technology (HIT) in the healthcare industry

Health Information Technology has become a fundamental aspect of the continuous revolution in the healthcare industry, providing creative answers to long-standing problems. HIT refers to a wide range of technologies, tools, and systems that are specifically created to store, organize, transmit, and analyze health information [5, 6]. This encompasses a range of technologies such as Electronic Health Records (EHRs), telemedicine platforms, health information exchange systems, decision support tools, and different data analytics applications. The primary objective of Health Information Technology (HIT) is to improve the standard, security, and effectiveness of healthcare provision by enabling the smooth exchange of information among all parties involved in healthcare.

The incorporation of Health Information Technology (HIT) into healthcare procedures signifies a shift away from conventional paper-based record-keeping towards a digital environment that has the potential to enhance efficiency, facilitate collaboration, and equip healthcare practitioners with data-driven knowledge. The adoption of Health Information Technology (HIT) by healthcare organizations globally has led to a significant focus on studying its influence on improving the efficiency of healthcare administration.

The historical development of Health Information Technology (HIT)

As we explore the historical progression of Health Information Technology (HIT), it becomes clear that its growth is directly linked to technical improvements, regulatory measures, and the increasing need for effective healthcare administration. After the advent of Electronic Medical Records (EMRs) in the 1960s, the healthcare industry progressively transitioned to digitalization. Electronic Medical Records (EMRs) provide the digital preservation of patient information, enhancing the efficiency of healthcare personnel in accessing and modifying records compared to conventional paper-based systems [7, 8]. Nevertheless, the general acceptance and implementation of HIT posed a huge obstacle, and it was only in the latter part of the 20th century that HIT began to acquire substantial traction.

A pivotal moment occurred in 2009 when the United States implemented the Health Information Technology for Economic and Clinical Health (HITECH) Act [9, 10]. This law was included as a component of the wider American Recovery and Reinvestment Act. Its objective was to encourage the purposeful use of Electronic Health Records (EHRs). An important aspect of the HITECH Act was the inclusion of significant monetary rewards for healthcare providers that implemented and showed effective use of certified EHR technology [11, 12]. The HITECH Act has a significant and far-reaching effect on healthcare by promoting a sweeping shift from traditional paper-based record-keeping to electronic systems [13]. The incentives served as a powerful catalyst for hospitals and clinics to allocate resources towards Electronic Health Records (EHRs), resulting in heightened interoperability, greater patient care, and bolstered data security.

Globally, other nations undertook similar endeavors to incorporate Health Information Technology (HIT) into their healthcare systems. Authorities and healthcare institutions acknowledged the capacity of technology to enhance patient results, decrease medical mistakes, and simplify administrative procedures. Measures and strategies were put in place to promote the widespread use of Health Information Technology (HIT) worldwide [14, 15].

Health analytics has become more important, using data-driven insights to improve clinical decision-making, allocate resources more efficiently, and increase population health management. Advanced technologies, such as artificial intelligence and machine learning, have started to be used in predictive analytics, customized medicine, and the identification of patterns that may be used to guide preventative interventions. The progressive advancement of Health Information Technology (HIT) demonstrates a constant endeavor to use technology for the improvement of healthcare. Despite ongoing issues in areas such as data privacy, interoperability, and cybersecurity, the past development of Health Information Technology (HIT) shows its capacity to significantly impact the future of healthcare delivery worldwide. The ongoing progress of innovation in the sector will be enhanced by incorporating future technologies and improving current systems, hence advancing the development of Health Information Technology [16, 17].

Prior research on the influence of Health Information Technology (HIT) on the efficiency of healthcare management

Multiple studies have examined the influence of health information technology on many facets of healthcare administration efficiency. A recurring motif in the literature is the beneficial impact of High-Intensity Training (HIT) on operational efficiency. Research conducted by Buntin *et al.* [1] revealed that the implementation of electronic health records (EHRs) is linked to enhanced administrative and clinical procedures, resulting in heightened efficiency in the delivery of healthcare.

Furthermore, research has examined the influence of certain Health Information Technology (HIT) applications on the administration of healthcare. Telehealth has been studied for its potential to decrease hospital readmissions and enhance patient outcomes. Decision support systems, which are a part of health information technology (HIT), have been shown to improve clinical decision-making, leading to more effective and knowledgeable healthcare management. Nevertheless, it is crucial to acknowledge that the influence of HIT is diverse and contingent on the specific circumstances. In research conducted by Cresswell and Sheikh [18], the significance of organizational elements and the need for complete strategies to fully achieve the advantages of Health Information Technology (HIT) was stressed. The literature demonstrates a sophisticated comprehension that achieving effective integration entails more than just embracing technology. It demands a culture transformation and strategic alignment with company objectives.

Efficiency in healthcare administration is a complex idea, and Health Information Technology (HIT) plays a crucial role in improving several aspects of operational performance. Implementing Health Information Technology (HIT) greatly enhances operational efficiency by optimizing administrative procedures such as appointment scheduling, invoicing, and inventory management. Electronic Health Records (EHRs) streamline record-keeping by automating the process, therefore decreasing the need for paper and avoiding mistakes that might occur with human data input. In terms of clinical efficiency, Health Information Technology (HIT) solutions, such as Electronic Health Records (EHRs) and decision support systems, help to optimize and simplify processes. These technologies enable healthcare providers to easily access extensive patient data at the moment of treatment, which helps them make well-informed decisions and improves patient outcomes [19]. HIT also has a favorable influence on communication efficiency, which is the third dimension. These solutions provide efficient communication among healthcare workers, minimizing any delays in the sharing of information. Telehealth systems provide remote consultations, improving accessibility and reducing the need for in-person visits. Finally, the incorporation of health analytics and data-driven insights into healthcare management facilitates the use of data to make informed decisions. Healthcare administrators may use this capability to discern patterns, allocate resources optimally, and apply evidence-based approaches to enhance patient care, hence enhancing the overall effectiveness of healthcare systems [20].

Although the current literature has offered vital insights on the influence of Health Information Technology (HIT) on the efficiency of healthcare administration, there are still significant gaps and areas that need more investigation. A significant obstacle is interoperability, which refers to the difficulty of achieving smooth information interchange across various systems, despite the extensive use of Health Information Technology (HIT). To fully harness the capabilities of HIT, it is crucial to address and overcome the obstacles related to interoperability. Continuous research is necessary to investigate and provide feasible solutions [21].

There is another important lack of information on the long-term viability of HIT efforts. A significant topic remains unresolved regarding the long-term sustainability of efficiency increases, since many research only concentrate on immediate effects. Research in this field should explore aspects such as the obsolescence of technology and the changing healthcare environment to have a thorough grasp of the long-term sustainability of HIT solutions. Investigating organizational culture and change management is essential when considering the deployment of HIT. Although several studies provide a cursory examination of the organizational elements that impact the deployment of Health Information Technology (HIT), a more comprehensive study is required. To achieve long-term success in healthcare settings, it is essential to comprehend the impact of organizational culture on attitudes towards technology change and to find successful techniques for managing change [22, 23].

In addition, the current body of research mostly focuses on the influence of Health Information Technology (HIT) on internal operations, sometimes neglecting its wider consequences for patient-centered results. Subsequent investigations might fill this void by examining the impact of Health Information Technology (HIT) on patient happiness, engagement, and overall healthcare service experiences. Gaining insight into the correlation between Health Information Technology (HIT) and patient outcomes is crucial for designing healthcare systems that optimize efficiency and elevate the overall standard of care and patient satisfaction. To summarize, resolving these gaps would enhance our knowledge of the role of HIT in improving efficiency in healthcare administration.

The role of health information technology in healthcare management

Healthcare management encompasses the coordination and administration of healthcare services to guarantee the efficient provision of high-quality treatment. It covers a wide range of operations, including strategic planning, financial management, human resources, and the improvement of operational procedures. Efficient healthcare administration is crucial for providing prompt, secure, patient-focused treatment in an intricate and ever-changing healthcare setting.

HIT integration in healthcare management

The incorporation of Health Information Technology (HIT) into healthcare administration signifies a revolutionary advancement, introducing a fresh era characterized by enhanced effectiveness, openness, and decision-making based on data. This integration primarily involves the use of digital tools and systems for the purpose of gathering, storing, organizing, and sharing health information. Its goal is to transform administrative procedures, enhance communication among healthcare professionals, and improve decision-making via the use of data analytics. An essential component of this integration is the extensive use of Electronic Health Records (EHRs). Electronic Health Records (EHRs) have a crucial function in gathering patient data and organizing it into digital forms, which include medical history, prescribed drugs, diagnoses, and treatment plans. By moving away from conventional paper-based records, the potential for mistakes in manual record-keeping is reduced. It provides immediate access to vital patient information. The ability to access information in real-time improves the efficiency of clinical operations, leading to a significant enhancement in total healthcare management efficiency [24].

In addition to electronic health records (EHRs), the integration of health information technology (HIT) encompasses a range of additional technologies such as telemedicine platforms, decision support systems, health information exchange (HIE) networks, and numerous analytical tools. Together, these technologies provide a healthcare ecosystem that is highly networked and focused on data. Telehealth systems provide remote consultations, therefore enhancing the availability of healthcare services and alleviating the burden on physical hospital infrastructure. Decision support systems use algorithms and data analytics to assist healthcare workers in making well-informed choices, including both clinical and management areas. Health Information Exchange networks enable the smooth exchange of patient information across various healthcare organizations, improving the coordination of care for patients who get treatment from several physicians. Analytical techniques, such as data analytics and health informatics, provide healthcare administrators with the ability to extract useful information from large datasets. This allows them to make educated decisions, optimize resources, and enhance operations.

Notable technologies and tools used in healthcare management

Various distinct technology and techniques are essential components of contemporary healthcare administration. Electronic Health Records (EHRs) are extensive digital databases that securely preserve patient information and provide effortless data exchange among healthcare professionals [25]. This not only guarantees the uninterrupted provision of medical treatment but also reduces the repetition of examinations and medical interventions. The use of Telehealth and Telemedicine technology has transformed the way healthcare is provided by enabling remote patient consultations, monitoring, and the sharing of health information via digital platforms. This improves the availability of healthcare services while reducing the strain on physical infrastructure. Decision Support Systems use algorithms

and data analytics to assist healthcare professionals in making well-informed clinical and administrative choices, hence enhancing decision-making in several areas of healthcare administration.

Health Information Exchange (HIE) Networks facilitate the smooth exchange of patient information among different healthcare organizations, promoting interoperability and improving care coordination, particularly for patients receiving treatment from multiple providers [26, 27]. Integrating Data Analytics and Health Informatics technologies enables healthcare management to extract significant insights from large datasets. Predictive analytics plays a vital role in enhancing healthcare management practices by allowing for the forecasting of patient patterns, optimizing the allocation of resources, and finding opportunities for operational improvement [28].

Advantages of Incorporating Health Information Technology in Healthcare Administration

Integrating Health Information Technology (HIT) into healthcare management yields several advantages, significantly enhancing both operational and clinical aspects. An important benefit is the enhancement of overall efficiency, since HIT automates mundane administrative duties, decreases paperwork, and simplifies procedures. This increased effectiveness also applies to clinical processes, enabling healthcare workers to allocate more time to patient care and less to administrative tasks. In addition, HIT promotes improved communication among healthcare workers via digital platforms and technologies. Telehealth, an essential element of Health Information Technology (HIT), enables virtual consultations, guaranteeing prompt contact between patients and healthcare practitioners, particularly in distant or underserved regions.

Another significant advantage is the enhanced precision and availability of patient data enabled by Electronic Health Records (EHRs). By automating record-keeping, the potential for mistakes is reduced, allowing for prompt decision-making and coordinated treatment. In addition, HIT enables patients to access their health information, promoting active involvement and collaborative decision-making. Within electronic health records (EHRs), patient portals enable consumers to access test results, book appointments, and contact their healthcare providers, fostering a patient-centric approach to treatment. Health Information Technology (HIT) is crucial in the process of clinical decision-making by providing decision support tools. These systems support healthcare workers in making choices based on scientific evidence, covering everything from diagnoses to treatment plans. This improves the quality of care by giving accurate and current information. To summarize, the use of Health Information Technology (HIT) in healthcare administration brings about a significant change, providing enhanced efficiency, communication, data precision, patient involvement, and assistance for evidence-based clinical judgments. These advantages contribute to a healthcare system that is more efficient, focused on the needs of the patient, and achieves better results.

Difficulties in Implementing Health Information Technology in Healthcare Management

Although there are many advantages to using Health Information Technology in healthcare administration, there are also several obstacles that need thoughtful evaluation and strategic preparation. The primary challenge is interoperability concerns, which arise due to the lack of compatibility between various HIT systems and the absence of defined data formats. These factors impede the smooth interchange of information [29]. Attaining interoperability is crucial for fully harnessing the potential of Health Information Technology (HIT) in improving healthcare administration. Financial obstacles also present difficulties, since there are substantial upfront expenses and continuous operational costs linked to the implementation of HIT systems. Smaller healthcare institutions and those in resource-constrained situations may consider these expenses to be too high, which may hinder the broad use of Health Information Technology (HIT) [29].

Resistance to change is a significant obstacle encountered while shifting from conventional to digital healthcare management methods. This resistance is typically seen among healthcare personnel who are acclimated to established processes. Efficient change management solutions are crucial for overcoming opposition and enabling the effective adoption of Health Information Technology (HIT). Data security and privacy issues are a significant difficulty in the field of Health Information Technology (HIT) due to the storage and exchange of sensitive patient information. It is crucial to adhere to rules and provide strong security measures in order to foster confidence in Health Information Technology (HIT) systems [30].

Furthermore, the effective implementation of Health Information Technology (HIT) is highly dependent on a workforce that is well-educated and proficient in digital skills. Insufficient training programs may impede the proficient use of HIT technologies, hence affecting efficiency and the quality of care. To tackle these problems, a comprehensive strategy is needed, which includes technological solutions, organizational strategies, and an emphasis on training and cultural change. This is necessary to effectively deal with the complexity that arises with the deployment of health information technology in healthcare administration. Healthcare businesses must embrace a comprehensive and all-encompassing strategy when implementing Health Information Technology (HIT) to effectively navigate these hurdles. To ensure

the effective integration of HIT into healthcare administration and maximize its potential advantages, it is important to address interoperability difficulties, engage in cybersecurity measures, and develop a culture of continuous learning. As the healthcare industry continues to change, the role of Health Information Technology (HIT) in managing healthcare will continue to be crucial, influencing the future of effective and patient-focused healthcare delivery.

The effect on operational efficiency and clinical efficiency in healthcare management

Operational efficiency is a crucial element of healthcare management, which has direct consequences for the quality of patient care and the overall performance of healthcare organizations. The use of Health Information Technology (HIT) has brought about profound changes, greatly impacting operational efficiency in several aspects.

HIT plays a crucial role in optimizing administrative procedures in healthcare businesses. Historically, administrative chores were reliant on physical documents, which required a significant amount of time and were susceptible to mistakes. Integrating technological solutions, like technological Health Records (EHRs), has mechanized and streamlined many administrative tasks. Appointment scheduling, invoicing, and inventory management have been optimized, resulting in a decrease in the administrative workload for healthcare providers [31]. In research done by Furukawa et al. [32], it was shown that hospitals that had sophisticated electronic health record (EHR) capabilities showed increased levels of administrative efficiency, less billing mistakes, quicker processing of insurance claims, and better financial management. Efficient communication among healthcare workers is essential for the coordination and delivery of patient-centered care. HIT enables improved communication via the provision of a safe and immediate platform for exchanging information. Electronic Health Records (EHRs) allow healthcare practitioners to easily access up-to-date patient information, exchange updates, and work together effectively, regardless of their physical location [33]. A case study conducted at the Mayo Clinic demonstrated the beneficial effects of Health Information Technology (HIT) on communication. This led to enhanced communication among physicians, nurses, and support staff, resulting in a reduction in communication errors, quicker response times, and ultimately contributing to more streamlined patient care [34].

Health information technology (HIT) systems decrease mistakes and improve patient safety, especially via the use of decision support tools integrated into electronic health records (EHRs). These technologies include notifications for possible medication interactions, dose mistakes, and therapeutic guidance based on research. The research conducted by Bates and Kuperman [35] demonstrates the clear influence of Health Information Technology (HIT) on patient safety. It reveals that the implementation of clinical decision support systems in Electronic Health Records (EHRs) effectively decreases medication mistakes by offering immediate assistance to healthcare providers. HIT, or Health Information Technology, enhances operational efficiency by reducing mistakes, therefore reducing the need for corrective actions and enhancing the overall quality of treatment. To summarize, the integration of Health Information Technology (HIT) in healthcare management has several benefits. It not only simplifies administrative operations and improves communication, but also promotes data accuracy, minimizes mistakes, and ultimately enhances the overall efficiency and safety of healthcare delivery.

Advancements in Healthcare Management Technologies

With the constant evolution of healthcare management, a number of developing technologies are positioned to have a big impact on the future. Artificial Intelligence and Machine Learning are leading the way in this change, bringing about a revolution in healthcare via the automation of tasks, prediction of patient outcomes, and customization of treatment programs. AI has the capacity to improve decision support systems, optimize resource allocation, and promote operational efficiency in healthcare management.

Blockchain technology, renowned for its robust and transparent data-sharing capabilities, effectively tackles challenges related to data integrity and interoperability. Blockchain applications in healthcare management may optimize the sharing of health information, bolster data security, and simplify consent management, therefore promoting a more dependable and secure healthcare ecosystem. The Internet of Things (IoT) enables the collection of real-time patient data via devices such as wearables and smart medical equipment. IoT integration in healthcare management allows for remote patient monitoring, simplifies proactive treatment, and improves the effective allocation of healthcare resources via the prompt provision of pertinent information.

The deployment of 5G technology represents a significant breakthrough, facilitating accelerated and dependable data transmission. 5G technology in healthcare management enables instantaneous communication, aids in the functioning of telemedicine apps, and improves the connection of medical equipment, resulting in more effective and prompt healthcare services. Augmented Reality (AR) and Virtual Reality (VR) show potential in healthcare training, surgical planning, and patient education. Immersive technologies have the capacity to revolutionize healthcare administration via the provision of

lifelike and interactive experiences, augmenting teaching, and assisting in intricate decision-making procedures. As these nascent technologies develop, their incorporation into healthcare management techniques is anticipated to provide substantial progress in patient care, operational efficacy, and overall healthcare results [36].

Possible future advancements in health information technology

The future of Health Information Technology is characterized by a multitude of potential advancements, which are a result of continuous endeavors to enhance the delivery and administration of healthcare. The major focus will be on enhancing interoperability to ensure a smooth exchange of information across different healthcare systems. Standardization and the creation of standardized data models are crucial for attaining improved interoperability, which allows for more efficient and unified transmission of healthcare data.

Anticipated developments in telehealth include enhancements in virtual care platforms, improved remote monitoring capabilities, and more integration with wearable technologies. The advancement of telehealth services is positioned to have a significant influence on the accessibility and effectiveness of healthcare delivery, offering more extensive and patient-focused treatment choices. The integration of precision medicine into healthcare management is expected to increase, propelled by advancements in genomics and customized medicine. Future advancements will include customizing medicines according to individual genetic profiles and biomarkers, enabling more precise and efficient therapeutic interventions. Cybersecurity measures will consistently improve in order to tackle the growing intricacy of HIT systems. Potential future advancements might include the use of sophisticated encryption methods, decentralized security frameworks, and ongoing monitoring protocols to protect patient data from ever-changing cyber risks. Predictive analytics is anticipated to have a significant impact on healthcare administration by using sophisticated algorithms to forecast disease outbreaks, improve patient flow, and identify high-risk groups for preventative treatments. These predictive analytics solutions will enhance decision-making and enhance patient outcomes in the changing healthcare environment.

Predicted Effects on the Efficiency of Healthcare Management

The incorporation of new technologies and anticipated innovations in Health Information Technology is expected to result in substantial improvements in the efficiency of healthcare administration. AI-powered decision support systems are anticipated to provide healthcare workers with immediate, data-based insights. This will result in more precise diagnoses and the creation of tailored treatment strategies, eventually enhancing patient outcomes and the overall quality of healthcare provision. The use of automation and the widespread use of Internet of Things (IoT) devices are expected to simplify and optimize both administrative operations and therapeutic workflows. This will streamline manual procedures, enabling healthcare personnel to allocate more time to providing direct patient care. Enhancing efficacy in processes leads to a comprehensive enhancement in the healthcare system.

Wearable devices and mobile health applications are expected to provide patients with the ability to actively engage in their own healthcare. Increased patient involvement may result in improved health outcomes as people take a more active role in maintaining their health. Moreover, it enhances the effectiveness of the healthcare system by promoting a cooperative attitude between patients and healthcare practitioners. Healthcare firms will be able to precisely anticipate patient demands by using predictive analytics and AI algorithms. Consequently, this will enable better distribution of resources, enhanced staffing optimization, and improved capacity planning to fulfill the needs of patient care. This proactive strategy for allocating resources improves overall operational efficiency. Advanced analytics are anticipated to bolster population health management projects. Healthcare companies may use data-driven insights to proactively tackle the health requirements of certain groups, resulting in enhanced preventative treatment, decreased healthcare expenses, and a more streamlined and focused approach to managing population health.

CONCLUSION AND WAY FORWARD

The current study examines the complex connection between technology and healthcare management, revealing significant discoveries that provide insight into its diverse effects. This report provides a thorough examination of the present status of Health Information Technology, including its impact on operational and clinical efficiency, as well as the ethical issues that are crucial for its deployment.

The exhaustive investigation revealed the transformational functions of Health Information Technology (HIT), including the optimization of administrative procedures, the enhancement of communication, and the improvement of healthcare service as a whole. Ethical issues, patient privacy, and regulatory compliance have been identified as crucial elements in the landscape of implementing Health Information Technology (HIT). Furthermore, the incorporation of cutting-edge technologies such as AI, Blockchain, and IoT has emerged as crucial developments that are set to revolutionize the future of healthcare

administration. This highlights the dynamic interaction between technology and healthcare ecosystems. The consequences go beyond academic discussions, promoting deliberate investments in Health Information Technology (HIT) to enhance patient care and optimize resource usage. The importance of ethical issues highlights the need for measures that prioritize the well-being of patients, urging policymakers to find a balance between technical advancement and ethical obligations. The investigation of newly developing technologies indicates a transition towards a future in healthcare that is highly advanced in terms of technology. This urges individuals or groups with an interest in the field to allocate resources towards the study, creation, and use of these technologies in order to achieve continuous progress.

Although useful insights were obtained, it is essential to recognize the ever-changing nature of technology and healthcare. The research's breadth may not comprehensively include regional or organizational complexities, and the dependence on existing literature presents possible bias. Recognizing these constraints emphasizes the need for continuous investigation and flexibility in healthcare methodologies. Potential areas for future research in the healthcare field include conducting longitudinal studies to evaluate the long-term impact of health information technology (HIT), adopting a global perspective to better understand the contextual factors involved, conducting user experience research to ensure successful adoption, conducting in-depth case studies to gain practical insights, and conducting research on ethical frameworks to navigate the complexities of implementing HIT. Ultimately, this study thoroughly investigates the point where Health Information Technology and healthcare administration efficiency cross. The advancement of technology necessitates a collective endeavor to address obstacles, take advantage of emerging patterns, and ensure that the incorporation of technology is in line with ethical values and the overarching objective of improving healthcare delivery.

REFERENCES

1. Buntin, M. B., Burke, M. F., Hoaglin, M. C., & Blumenthal, D. (2011). The benefits of health information technology: a review of the recent literature shows predominantly positive results. *Health Affairs*, 30(3), 464-471.
2. Shekelle, P. G., Morton, S. C., & Keeler, E. B. (2006). Costs and benefits of health information technology. *Evidence Report/Technology Assessment*(132), 1-71.
3. Agha, L. (2014). The effects of health information technology on the costs and quality of medical care. *Journal of Health Economics*, 34, 19-30.
4. Lee, J., McCullough, J. S., & Town, R. J. (2013). The impact of health information technology on hospital productivity. *The RAND Journal of Economics*, 44(3), 545-568.
5. Jones, S. S., Rudin, R. S., Perry, T., & Shekelle, P. G. (2014). Health information technology: an updated systematic review with a focus on meaningful use. *Annals of internal medicine*, 160(1), 48-54.
6. Harrison, M. I., Koppel, R., & Bar-Lev, S. (2007). Unintended consequences of information technologies in health care—an interactive sociotechnical analysis. *Journal of the American medical informatics Association*, 14(5), 542-549.
7. DesRoches, C. M., Campbell, E. G., Rao, S. R., Donelan, K., Ferris, T. G., Jha, A., ... & Blumenthal, D. (2008). Electronic health records in ambulatory care—a national survey of physicians. *New England Journal of Medicine*, 359(1), 50-60.
8. Hillestad, R., Bigelow, J., Bower, A., Girosi, F., Meili, R., Scoville, R., & Taylor, R. (2005). Can electronic medical record systems transform health care? Potential health benefits, savings, and costs. *Health affairs*, 24(5), 1103-1117.
9. Goldstein, M. M., & Jane, H. T. (2010). The first anniversary of the Health Information Technology for Economic and Clinical Health (HITECH) Act: the regulatory outlook for implementation. *Perspectives in health information management/AHIMA, American Health Information Management Association*, 7(Summer).
10. Boonstra, A., & Broekhuis, M. (2010). Barriers to the acceptance of electronic medical records by physicians from systematic review to taxonomy and interventions. *BMC health services research*, 10, 1-17.
11. Jha, A. K., DesRoches, C. M., Campbell, E. G., Donelan, K., Rao, S. R., Ferris, T. G., ... & Blumenthal, D. (2009). Use of electronic health records in US hospitals. *New England Journal of Medicine*, 360(16), 1628-1638.
12. Zhang, N. J., Seblega, B., Wan, T., Unruh, L., Agiro, A., & Miao, L. (2013). Health information technology adoption in US acute care hospitals. *Journal of medical systems*, 37, 1-9.
13. Kaushal, R., Shojania, K. G., & Bates, D. W. (2003). Effects of computerized physician order entry and clinical decision support systems on medication safety: a systematic review. *Archives of internal medicine*, 163(12), 1409-1416.
14. Warner, J. L., Jain, S. K., & Levy, M. A. (2016). Integrating cancer genomic data into electronic health records. *Genome medicine*, 8, 1-13.
15. Choi, E., Schuetz, A., Stewart, W. F., & Sun, J. (2016). Medical concept representation learning from electronic health records and its application on heart failure prediction. *arXiv preprint arXiv:1602.03686*.
16. Naphade, M., Banavar, G., Harrison, C., Paraszczak, J., & Morris, R. (2011). Smarter cities and their innovation challenges. *Computer*, 44(6), 32-39.
17. Batty, M., Axhausen, K. W., Giannotti, F., Pozdnoukhov, A., Bazzani, A., Wachowicz, M., ... & Portugali, Y. (2012). Smart cities of the future. *The European Physical Journal Special Topics*, 214, 481-518.

18. Cresswell, K., & Sheikh, A. (2013). Organizational issues in the implementation and adoption of health information technology innovations: an interpretative review. *International journal of Medical Informatics*, 82(5), e73-e86.
19. Zhivan, N. A., & Diana, M. L. (2012). US hospital efficiency and adoption of health information technology. *Health Care Management Science*, 15, 37-47.
20. Walker, J. M., & Carayon, P. (2009). From tasks to processes: the case for changing health information technology to improve health care. *Health Affairs*, 28(2), 467-477.
21. Adebessin, F., Kotze, P., Foster, R., & Van Greunen, D. (2013). A Review of Interoperability Standards in E-health and Imperatives for their Adoption in Africa. *South African Computer Journal*, 50(1), 55-72.
22. Ash, J. (1997). Organizational factors that influence information technology diffusion in academic health sciences centers. *Journal of the American Medical Informatics Association*, 4(2), 102-111.
23. Wang, T., Wang, Y., & Moczygemba, J. (2014). Organizational factors influencing health information technology adoption in long-term-care facilities. *The Health Care Manager*, 33(1), 30-37.
24. Powell, J., & Buchan, I. (2005). Electronic health records should support clinical research. *Journal of medical Internet research*, 7(1), e388.
25. JPC Rodrigues, J., de la Torre, I., Fernández, G., & López-Coronado, M. (2013). Analysis of the security and privacy requirements of cloud-based electronic health records systems. *Journal of medical Internet research*, 15(8), e186.
26. Kaelber, D. C., & Bates, D. W. (2007). Health information exchange and patient safety. *Journal of Biomedical Informatics*, 40(6), S40-S45.
27. Rudin, R. S., Motala, A., Goldzweig, C. L., & Shekelle, P. G. (2014). Usage and effect of health information exchange: a systematic review. *Annals of Internal Medicine*, 161(11), 803- 811.
28. Coorevits, P., Sundgren, M., Klein, G. O., Bahr, A., Claerhout, B., Daniel, C., . . . Singleton, P. (2013). Electronic health records: new opportunities for clinical research. *Journal of Internal Medicine*, 274(6), 547-560.
29. Gabriel, M. H., Jones, E. B., Samy, L., & King, J. (2014). Progress and challenges: implementation and use of health information technology among critical-access hospitals. *Health Affairs*, 33(7), 1262-1270.
30. Bansler, J. P., & Havn, E. (2010). Pilot implementation of health information systems: Issues and challenges. *International Journal of Medical Informatics*, 79(9), 637-648.
31. Cogin, J. A., Ng, J. L., & Lee, I. (2016). Controlling healthcare professionals: how human resource management influences job attitudes and operational efficiency. *Human Resources for Health*, 14(1), 1-8.
32. Furukawa, M. F., King, J., Patel, V., Hsiao, C.-J., Adler-Milstein, J., & Jha, A. K. (2014). Despite substantial progress in EHR adoption, health information exchange and patient engagement remain low in office settings. *Health Affairs*, 33(9), 1672-1679.
33. Virtue, A., Chausalet, T., & Kelly, J. (2013). Healthcare planning and its potential role increasing operational efficiency in the health sector: A viewpoint. *Journal of Enterprise Information Management*, 26(1/2), 8-20.
34. Torres, J. (2015). Bringing the social media# revolution to health care. *Health Promotion Practice*, 16(6), 785-787.
35. Bates, D. W., & Kuperman, G. J. (2012). The role of health information technology in quality and safety. *From Front Office to Front Line: Essential Issues for Health Care Leaders*, 87-108.
36. Akyildiz, I. F., Nie, S., Lin, S. C., & Chandrasekaran, M. (2016). 5G roadmap: 10 key enabling technologies. *Computer Networks*, 106, 17-48.

CITATION OF THIS ARTICLE

Adel Lafi A, Talal Mutlaq A, Rashed obaid A, Osamah Musa A, Alhumaidi Mohammed A, Waleed Khalaf A, Mohammed biday A, Mohammad Shabib A. Review on The Role of Health Information Technicians in Medicine. *Bull. Env. Pharmacol. Life Sci.*, Vol 6 [2] January 2017: 95-103